



Board of Aldermen Request for Action

MEETING DATE: 4/18/2023

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1217, Approving A Water Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1217, approving a water and wastewater leak adjustment request.

SUMMARY: The City has received notice from Jason Farmer, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about February 27, 2023, the Utilities Department obtained electronic reads of water usage for the month of February. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the January billing cycle, Jason Farmer had started the cycle with a read of 6,603 and finished the February cycle with a read of 8,730, which resulted in consumption of 212,700 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Jason Farmer has provided proof of repair/maintenance of the sprinkler leak which caused the high usage during the February billing cycle.

If approved, the leak adjustment would issue a credit of \$2,338.52 to Jason Farmer's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

Click or tap here to enter text.

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$2,338.52

ATTACHMENTS:

- | | |
|-----------------------------------------------------------------|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1217

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST.

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and,

WHEREAS, Jason Farmer, a residential utility billing customer with account 06-004120-01, has notified the City of a water leak and is requesting a leak adjustment; and,

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and,

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$2,338.52;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

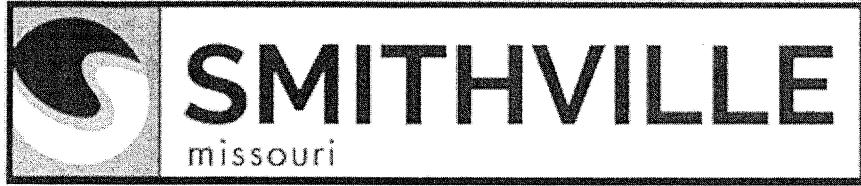
A water and wastewater leak adjustment in the amount of \$2,338.52 shall be credited to account 06-004120-01 of residential utility billing customer Jason Farmer.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 18th day of April, 2023.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Jason Farmer

Utility Service Address: 415 Lakeview Drive

Utility Account Number: 06-004120-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$2,338.52 at the Board of Alderman meeting on 4/18/23.

I, Jason Farmer, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Jason Farmer shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Jason Farmer (Jason Farmer)
Customer's Signature Date 4/6/2023



March 10, 2023, 10:23 am



Service Address:

415 Lakeview Dr
Smithville, MO 64089
Account Number: ACCT-259745

I60 Repair-Service - RES

Dear Jason,

Today we repaired the broken male adapter on the outlet side of the backflow. We used a brass nipple with a reinforced female adapter to strengthen the connection.

Thank you for your business!
Tom Dingell,
tomdingell@ryanlawn.com
9133042653

Your invoice for this service will be sent to you soon including tax and discounts.

falsetrue



Our Mission: To serve God by helping our clients create beautiful, sustainable environments while we create opportunities for our associates and



March 10, 2023, 10:37 am



Service Address:

415 Lakeview Dr
Smithville, MO 64089
Account Number: ACCT-259745

ISB Irrigation Activation - BG

Dear Jason,
Today I was out to activate your irrigation system.

I turned the water on at the tap and checked the system for leaks.

I adjusted the heads, rotors and nozzles as needed for maximum coverage.

I set your controller to the OFF position. Turn dial to RUN when ready to water. The current schedule is set as shown below.

M W F , and the start time is ____7:00____ am

The controller programming is set for spring watering and should be monitored and adjusted as needed for seasonal weather changes.

We recommend having a summer inspection to make sure your scheduling is properly adjusted for the season and make any coverage adjustments that may have come up since our last visit.

Thank you for your business!
Tom Dingell,
tomdingell@ryanlawn.com
9133042653

Your invoice for this service will be sent to you soon including tax and discounts.



Our Mission: To serve God by helping our clients create beautiful, sustainable environments while we create opportunities for our associates and